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### E-MAIL POLICY

It is generally a policy of this office not to communicate Protected Health Information (PHI) and Health Insurance Portability and Accountability (HIPAA) sensitive information through email. However, we know in certain situations, it may be the only form of communication available. E-mail communications from our office are NOT secure and thus are not HIPAA compliant. Unsecured e-mail is at risk of being intercepted by an unauthorized third-party. To email PHI and HIPAA sensitive information through an unsecured channel, we need your informed consent. Even with consent, Physicians Now Urgent Care reserves the right to use other forms of communication if we deem warranted.

**Exception to this policy:**

**We do not send sensitive lab results through email. They must be picked up in person or through a visit with a provider.**

Please **INITIAL ONLY ONE** selection:

- Physicians Now, LLC has made me aware of the risks associated with sending PHI through unsecured e-mail. I **give** my consent to have PHI e-mailed to me despite the risk.
- Physicians Now, LLC has made me aware of the risks associated with sending PHI through unsecured e-mail. I **DO NOT give** my consent to have PHI e-mailed to me.

Email Address: \_\_\_\_\_

X \_\_\_\_\_  
**Print Patient Name**

\_\_\_\_\_  
**Patient DOB**

X \_\_\_\_\_  
**Signature of Patient, Parent or Guardian**

\_\_\_\_\_  
**Date**